

Residential – Understanding Your Bill

We have assembled this glossary of terms that appear on your residential bill. Please keep this list handy so you can refer to it when needed. For additional information, including a detailed explanation of billing rates, terms and conditions of electric service, visit www.ComEd.com or call 1-800-EDISON-1 (800-334-7661). Espanol 1-800-95-LUCES (1-800-955-8237).

RESIDENTIAL CUSTOMER INFORMATION

Account Number – unique customer identification number.

Service Address – location where electric service is provided and usage is measured.

Phone Number – primary phone number provided by the customer.

Issue Date – date the customer's bill was created.

Customer Rate - customer's service classification. For details visit www.comed.com From the **Customer Service** tab selected **Brochures and Forms**, in the Rate section select the **Residential Rate Brochure**.

BILL SUMMARY

Previous Balance – previous bill amount owed by the customer.

Total Payments – summary of payments received since the last bill was issued.

Amount Due/Due Date – amount due to ComEd and when the payment is due.

Budget Billing – fixed monthly bill amount program for Budget Billing participants.

Deferred Payment Arrangement – fixed monthly amount to pay a previous balance (for Deferred Payment participants).

METER INFORMATION

Meter Number – customer's unique meter identification number.

Actual – usage data from the meter reading provided by ComEd.

Customer – usage data from the meter reading provided by the customer.

Estimated – estimated usage data based on a customer's historical usage patterns.

Load Type – type of service rendered – all residential customers are general service.

Multiplier X – a factor applied to usage readings for certain kinds of meters to accurately determine usage.

Usage – the difference between previous and present usage readings times any applicable multiplier (measured in kWh).

Kilowatt-hour (kWh) – standard measure of electricity used.

ELECTRICITY SUPPLY SERVICES

Electricity Supply Charge – charge for electricity provided during the billing period.

Transmission Services Charge – charge for transmission system costs during the billing period.

Purchased Electricity Adjustment – a charge or credit to true-up the cost of electricity supplied by ComEd.

DELIVERY SERVICES

Customer Charge – a monthly charge to recover part of ComEd's cost for service connections and customer services.

Standard Metering Charge – a charge for the costs of the meter, meter reading and other metering services.

Distribution Facilities Charge – a charge for costs incurred by ComEd for delivering electricity to the customer.

Meter Lease – a rental charge for using non-standard meter-related equipment.

IL Electricity Distribution Charge – a charge to recover the cost of the Illinois Electricity Distribution Tax.

TAXES AND OTHER (taxes and other regulatory charges)

Smart Meter Program – an approved pilot to evaluate smart meter technology.

Franchise Cost – a fee to recover costs related to the franchise agreement between ComEd and the customer's municipality.

Energy Efficiency Programs – a charge to fund the *Smart Ideas*SM portfolio of energy efficiency incentives mandated by law

Environmental Cost Recovery Adjustment – a charge or credit related to the recovery of certain environmental cleanup costs

State/Municipal Tax – a state or local tax levied upon customers.

MISCELLANEOUS

Account specific transaction charges and credits such as late payment, deposit and budget billing.

ADDITIONAL BILL INFORMATION

Your Usage Profile-13-Month Usage (Total kWhs) – graphical view of a customer's monthly usage over the past 13 monthly billing periods.

Electric Usage Chart – statistical view of a customer's monthly usage over the last 13 monthly billing periods, displaying kWh's used by month.

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