mc² connection

where energy comes from

Customer Newsletter
Volume 2/2026

Indoor Energy Safety: Protecting Your Home and Family

Using electricity and energy safely inside your home helps protect your family, your property, and your appliances. Please review the important safety reminders below to help prevent accidents and ensure a safe living environment.

Safe Outlet and Electrical Use

Electrical outlets should always be used with care to reduce the risk of shock, fire, or damage to your home.

- Never insert anything into a wall socket other than a proper electrical plug. Foreign objects can cause electrical shock, short circuits, or fires.
- If you have young children in your home, cover all unused outlets with safety covers to help prevent accidental contact.
- Avoid overloading outlets by plugging in too many devices at once, as this can cause overheating and increase the risk of electrical fires.
- Major appliances such as refrigerators, microwaves, space heaters, and air conditioners should always be plugged directly into a wall outlet rather than an extension cord or power strip.
- Only use one heat-producing appliance per outlet at a time, such as a toaster, coffee maker, or space heater, to prevent excessive electrical load.
- Consider installing **Ground Fault Circuit Interrupter (GFCI)** outlets in areas where water may be present, such as kitchens, bathrooms, laundry rooms, and garages. These outlets are designed to automatically shut off power if an electrical imbalance is detected, helping prevent serious electric shock.

Appliance Safety and Fire Prevention

Proper appliance use and routine maintenance are essential for keeping your home safe.

- Never use your oven or stovetop as a source of heat for your home. Doing so can create a serious fire hazard and increase the risk of carbon monoxide exposure.
- Always clean your dryer's lint trap before every load. Built-up lint is highly flammable and is one of the leading causes of household fires.
- Regularly inspect and clean the dryer exhaust duct to ensure lint does not accumulate over time.
- Always dry your hands thoroughly before touching electrical devices, cords, or switches to reduce the risk of electric shock.
- Keep small appliances such as hair dryers, curling irons, and electric razors away from sinks, bathtubs, and showers, where water exposure can be dangerous.

Emergency Readiness and Home Protection

Preparation is one of the most effective ways to keep your household safe during emergencies.

- Install a **carbon monoxide (CO) alarm** in your home, especially near sleeping areas, and familiarize yourself with the warning signs of CO poisoning, including headaches, dizziness, nausea, and confusion.
- Ensure there is at least one **smoke detector on every floor** of your home, including near bedrooms and common living areas.
- Test smoke and CO alarms regularly and replace batteries as needed to ensure they remain operational.
- Keep an all-purpose fire extinguisher in an easily accessible location, such as your kitchen, and make sure everyone in your household knows how to use it.
- Create and review a fire escape plan with all members of your household, including designated exits and a safe meeting place outside.
- Be prepared for potential power outages by keeping flashlights, extra batteries, charged mobile devices, and emergency supplies readily available.

Illinois Required Disclosure (ComEd Service Area)
MC Squared Energy Services, LLC (mc²) is not the same entity as your electric delivery company. You are not required to enroll with mc². As of April 2026, the electric supply price to compare to is currently 10.819 cents per kWh1. The electric utility electric supply price will expire on May 31, 2026. The utility electric supply price to compare does not include the purchased electricity adjustment factor. For more information, go to the Illinois Commerce Commission's free website at www.pluginillinois.org[1].

[1] The electric supply price to compare is for residential customers. Electric supply prices to compare for other rate classes (in cents per kWh) that are currently applicable include: Watt-Hour Non-Electric Space Heating – 10.834 cents/kWh; Demand Non-Electric Space Heating – 10.863 cents/kWh; Nonresidential Electric Space Heating – 10.529 cents/kWh; Dusk to Dawn Lighting – 6.514 cents/kWh; General Lighting – 10.228 cents/kWh.

Illinois Required Disclosure (Ameren Service Area)
MC Squared Energy Services, LLC (mc²) is not the same entity as your electric delivery company. You are not required to enroll with mc². As of April 2026, the electric utility electric supply price to compare to is currently 7.889 cents/kWh (Up to 800 kWh) and 6.970 cents/kWh (Above 800 kWh)1. The utility electric supply price will expire on May 31, 2026. The utility electric supply price to compare does not include the purchased electricity adjustment factor. For more information, go to the Illinois Commerce Commission's free website at www.pluginillinois.org[1].

[1] The electric supply price to compare listed above is for residential customers. Other rate class rates as of the month above (in cents per kWh): Small General Service (Secondary) 8.891; Small General Service (Primary) 8.740; Small General Service (High Voltage) 8.647.

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