



Special Bulletin
June, 2021



Consumer Alert:

Stay Informed and Aware of Potential Energy Scams

This is a special alert to make you aware of common energy-related scams. MC Squared Energy Services (mc²) wants to help keep our customers safe and informed by sharing a few tips to protect you from becoming a target:

1. **Be alert** when receiving communication from unknown contacts, whether by email, regular mail, phone or in person.
2. **Never complete unusual payment requests.** Scammers will often ask for unusual payment methods, such as pre-paid debit cards, gift cards or third-party electronic banking apps like Venmo, Zelle, or QuickPay.
3. **Watch out for phishing and fake emails.** A good way to test authenticity is to check if the name and company in the email body matches the name and company in the sender's email address. You can also call to verify that a message came from a trusted source.
4. **Protect your account number and details.** Be careful about how much personal information you share. Don't give account numbers, credit card

information or other account details to anyone you don't know or trust.

5. **Be wary of contract offers.** Check online reviews and the Better Business Bureau first to make an informed decision. And remember: If it is too good to be true, it probably is.
6. **Report any concerns.** If you believe you have been a target of an energy scam, contact the Illinois Attorney General office at (800) 386-5438.

Please keep in mind that mc² and ComEd representatives will never call or come door to door to ask for your account number, personal information or unusual payment for your bill. If you have questions regarding your account, please contact mc² at (877) 622-7697.

Illinois Required Disclosure (ComEd Service Area)

MC Squared Energy Services, LLC (mc²) is not the same entity as your electric delivery company. You are not required to enroll with mc². As of June 2021, the electric supply price to compare is currently 6.776 cents per kWh¹. The electric utility electric supply price will expire on October 2021. The utility electric supply price to compare does not include the purchased electricity adjustment factor. The purchased electricity adjustment factor may range between +.5 cents and -.5 cents per kilowatt hour. For more information, go to the Illinois Commerce Commission's free website at www.pluginillinois.org.

¹ The electric supply price to compare is for residential customers. Electric supply price to compare for other rate classes (in cents per kWh) that are currently applicable include: Watt-Hour Non-Electric Space Heating - 6.807 cents/kWh; Demand Non-Electric Space Heating - 6.843 cents/kWh; Nonresidential Electric Space Heating - 6.495 cents/kWh; Dusk-to-Dawn Lighting - 3.312 cents/kWh; General Lighting - 6.216 cents/kWh.

Illinois Required Disclosure (Ameren Service Area)

MC Squared Energy Services, LLC (mc²) is not the same entity as your electric delivery company. You are not required to enroll with mc². As of June 2021, the electric supply price to compare is currently 4.821 cents/kWh (up to 800 kWh) and 4.821 cents/kWh (above 800 kWh)¹. The electric utility electric supply price will expire on October 2021. The utility electric supply price to compare does not include the purchased electricity adjustment factor. For more information, go to the Illinois Commerce Commission's free website at www.pluginillinois.org.

¹ The electric supply price to compare listed above is for residential customers. Other rate class rates as of the month above (in cents per kWh): Small General Service (Secondary) - 5.362; Small General Service (Primary) - 5.270; Small General Service (High Voltage) - 5.216.



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